



*Enjoy a rewarding career in  
your community.*

**CHC52015 Diploma of Community Services**



The community services industry is one of the fastest growing sectors in Australia. With the demand for staff far outweighing the supply and employment opportunities at an all-time high, it's why courses in this area are often subsidised by the government. *If you are an Australian citizen whose primary place of residence is in WA, you may qualify for a training subsidy under the WA government's Jobs & Skills WA program.*

The CHC52015 **Diploma of Community Services** is a Nationally Recognised qualification that will equip you with the knowledge and skills to make a real difference to people's lives. Combining critical theory and a comprehensive practical component, this predominantly online course is designed to fit in around your lifestyle – and fast-track your career in this rewarding industry.



# Make a difference and enjoy the rewards.

This qualification will prepare you for roles within the community services, case management and social housing sectors. You will learn to manage, coordinate and deliver human-centred services to individuals, groups and communities.

## What you will learn

This diploma will equip you with the skills necessary to advise, support and help various groups and individuals within our community. You will learn how to support people from all walks of life, and learn the strategies and skills to assist, nurture and promote their wellbeing.

## How you will learn

Assessments are by way of written assignments and have a practical component. You will receive dedicated trainer team support throughout your studies. The Diploma requires 100 hours of work placement in an appropriate organisation. The RTO assists to identify a suitable organisation or the student may nominate an organisation of their choice.

Learning is online over a 12-month period, to best suit your individual needs and lifestyle. You will be expected to complete practical activities through attending mobile workshops and in the workplace. TrainSmart Australia will give you advance notice so you can make necessary arrangements to ensure you are able to participate in these workshops.

## Flexible, supportive online learning

All your learning resources will be available online. You will receive Trainer support throughout your studies.



## Student entry requirements

TrainSmart Australia will assess a student's 'academic suitability' to ensure the student has the best chance of success. This is determined by either: the student providing TrainSmart Australia with a copy of an Australian Year 12 certificate; or, the student providing TrainSmart Australia with a copy of Certificate IV qualification (or above); or, the student completing the Core Skills Profile for Adults online assessment passing at or above Exit Level 3 in the Australian Core Skills Framework in both reading and numeracy.



## CHC52015 Diploma of Community Services

### WORKPLACE MANAGEMENT

- CHCCOM003 Develop workplace communication strategies
- CHCCOM004 Present information to stakeholder groups
- CHCCDE012 Work within organisation and government structures to enable community development outcomes
- CHCLEG003 Manage legal and ethical compliance
- HLTWHS006 Manage personal stressors in the work environment

### PROGRAM DEVELOPMENT

- HLTWHS004 Manage work health and safety
- CHCDIV003 Manage and Promote Diversity
- CHCCCS019 Recognise and respond to crisis situations
- CHCPRP003 Reflect on and improve own professional practice
- CHCCCS007 Develop and implement service programs
- CHCDEV003 Analyse client information for service planning and delivery

### PROVIDE COMMUNITY SERVICES

- CHCCCS004 Assess co-existing needs
- CHCCSL001 Establish and confirm the counselling relationship
- CHCCSL007 Support counselling clients in decision making processes
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCDEV002 Analyse impacts of sociological factors on clients in community work and services

## Payment options

• Up-front payment • Payment plan – or • VET Student Loans\*. Talk to us about the best payment option for you.

## Complimentary Career Guidance

For more information, speak to a TrainSmart Australia Career Advisor – phone **1300 855 517** or visit [tsa.edu.au](http://tsa.edu.au)

**Total Tuition Cost** • JOBS & SKILLS WA Government subsidised total course fee: **\$5,327**

Must meet eligibility criteria to qualify. Additional fees may apply such as student services and resource fees. Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Western Australian government program.

\*VET Student Loan allows you to study now and pay later. It can be used to fund part or all of your tuition fees and is a loan which must be paid back. VET Student Loans will not be approved for students who do not meet eligibility requirements. VET Student Loan give rise to a HELP debt that continues to be a debt due to the Commonwealth until it is repaid and the VET Student Loan may attract a 20% Government loan fee.



**Learn new skills**  
– and watch your career take off



**Flexible Learning**  
Online, Face-to-Face or Blended Learning, to fit in with your lifestyle



**VET Student Loan and Self-funded options**  
also available



**Nationally Accredited and Recognised Qualifications**



**Specially dedicated Trainer support**



SMR Learning Services Pty Ltd t/a **TrainSmart Australia**, New Horizons Learning Centre (Perth) – RTO 51771  
Sydney L4, 815 Pacific Highway, Chatswood NSW 2067 | T: (02) 9410 1880  
Perth Levels 9 & 12, 251 Adelaide Terrace, Perth WA 6000 | T: 08 9265 9600  
[www.tsa.edu.au](http://www.tsa.edu.au)